



WHITE SPOT RESTAURANTS AND TRIPLE O'S
DIVISIONS OF WHITE SPOT LIMITED
whitespot.ca | tripleos.com

A MESSAGE FROM OUR PRESIDENT REGARDING COVID-19

March 13, 2020

Dear Valued White Spot and Triple O's Guests,

On behalf of White Spot Hospitality, I wanted to share this personal message to let you know how we are responding to the [COVID-19](#) situation. We take our responsibility as a leader in the hospitality industry very seriously and work diligently to maintain our reputation as one of BC's Most Loved and iconic brands. As Canada's longest running restaurant chain and since opening our doors in 1928, our top priority has been, and will continue to be, our guests and employees as well as those in our supply chain.

Please know that we are deeply committed to maintaining the health and safety of our White Spot Hospitality community through constant monitoring of the statements provided by our federal and provincial health authorities ([Public Health Agency of Canada](#), [BC Centre for Disease Control](#)) and the [World Health Organization](#). We continue to work closely with our network of franchisees, employees, guests, and supply chain to ensure the sharing of current, evidence-based information and the implementation of increased safety protocols. At the same time, we continue to build additional precautions into our already rigorous health and sanitation procedures and protocols in all of our White Spot and Triple O's restaurants, as well as keeping our employees informed and up to date on the most current information.

We will continue to actively monitor the COVID-19 situation as it evolves and ensure the safest course of action for all our guests and employees based on information from health authorities and government agencies.

On behalf of the entire White Spot Hospitality family, we thank you for your trust and continued loyalty and look forward to welcoming and serving you.

Sincerely,

A handwritten signature in black ink that reads "Warren Erhart".

Warren Erhart
President
White Spot Hospitality